



Giesen Coffee Roasters Warranty Conditions

Giesen Coffee Roasters warrants the proper operation of the products purchased by you, subject to the following conditions.

Article 1

Subject to these conditions, Giesen Coffee Roasters will remedy - free of charge - any defects to Giesen Coffee Roasters that may manifest themselves within 400 roasting hours of first use of the product, subject to a maximum of twelve months. In the event of used products, the foregoing will apply only to defects in Giesen Coffee Roasters that may manifest themselves within 200 roasting hours of the date of first use, subject to a maximum of six months. Component parts will be subject to the same period, however, calculated from the date of the invoice.

Article 2

The warranty will relate only to such defects as are discovered during the warranty period to the extent that such defects are based on defects in material or workmanship. In the event of occurrence of any such defects, the relevant component parts will be made available free of charge and no labour costs will be charged. The warranty performance means that the product will be restored, free of charge, to the condition it was in before the defect occurred.

Article 3

Any defect is to be promptly reported, the warranty claim expiring if the defect is not reported by email to the email address service@giesencoffeeroasters.eu within 48 hours of being discovered.

Article 4

Any replaced component parts will become the property of Giesen Coffee Roasters at its option.

Article 5

The right to warranty will expire in the event of careless use and/or if it cannot be demonstrated that after installation the product was maintained by Giesen Coffee Roasters, in accordance with the maintenance requirements set by Giesen Coffee Roasters.

Article 6

The warranty does not relate to any defects as a result of transit damage occurring beyond the scope of responsibility of Giesen Coffee Roasters, or as a result of incompetent installation and/or assembly.

Article 7

The right to warranty will expire if the defect is caused by repair work or intervention by third parties, other than Giesen Coffee Roasters, within the warranty period, and/or if the product is equipped with non-original accessories or component parts.

Article 8

In no event will any warranty repair work extend the warranty period or lead to commencement of a new warranty period, save for the component parts used in the repair work.



Article 9

The Giesen Coffee Roasters general conditions will apply *mutatis mutandis* to these warranty conditions. In the event of conflict between the general conditions and the warranty conditions, the warranty conditions will prevail.